



## **Convoid -19 update 23/3/2020**

As a valued Tisco customer, we want to keep you updated on our plans around the Covid-19 Virus situation.

As of 23/03/2020, we have closed the business until further notice following government guidelines due to the alert level going to 3 & then 4. We're closely following official advice from government agencies and will update this document as more information becomes available. We need to comply with all requirements in terms of travel, mass gatherings, self-isolation and any other restrictions imposed.

Our Team are working on plans to help prevent possible impacts to our people, our customers and our business, we will be in touch with our current customers & our suppliers either via email or phone as soon as possible.

As always, if you have any questions, please don't hesitate to contact us on 078473041 & leave a message on our answer system or if possible it is best to use the online enquiry form on our website which will be updated to allow more information soon. We will also be updating our phone system in the coming days to reflect on this situation. <https://www.tiscowaikato.co.nz/> or through our facebook page <https://www.facebook.com/tiscowaikato/> We're here to help.

Thanks for your support & take care while the country works through this difficult time.

Sorry about any inconvenience this has caused but it is beyond our control

Tisco Waikato Team